

## Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball **Originator's Identification Number** point pen and send it to: 3 5 Revenues & Benefits Manager South Ribble Borough Council For SRBC Official Use Only Civic Centre, West Paddock, Leyland, PR25 1DH. This is not part of the instruction to your Bank or Building Society (date debited) Name(s) of Account Holder(s) 22<sup>nd</sup> of the month Instruction to your Bank or Building Society **Bank/Building Society Account Number** Please pay South Ribble Borough Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this **Branch Sort Code** Instruction may remain with South Ribble Borough Council and, if so, details will be passed electronically to my Bank/Building Society. Name and full postal address of your Bank or **Building Society** To: The Manager Bank/Building Society Signature(s) Address Postcode Date Reference Number

This Guarantee should be detached and retained by the Payer

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

## THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, South Ribble Borough Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request South Ribble Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by South Ribble Borough Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when South Ribble Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.